

**Kingston Transit
Policies and Procedures**

SUBJECT: Courtesy Seating Policy	REVISED: March 1, 2011
EFFECTIVE DATE: June 26, 2009	

1. Purpose

Kingston Transit strives to provide safe, accessible transit service for all passengers. The purpose of this policy is to identify the appropriate use of the Courtesy Seating Area, located at the front of the bus.

2. Definitions

Courtesy Seating Area: the seating area located directly behind the driver that provides safe, accessible and convenient access for passengers who have additional travel considerations.

Disability: as defined by the Accessibility for Ontarians with Disabilities Act (AODA)

Wheelchairs: For the purpose of this policy, any reference to the term wheelchair(s), includes scooters that are used as a personal mobility aid and walkers.

3. Policy Statement

The Courtesy Seating Area is intended for:

1. passengers with mobility limitations.
2. passengers with disabilities and seniors.

If available, passengers with other needs, such as caregivers travelling with a child in a collapsible stroller, pregnant women and passengers travelling with a collapsible bundle buggy may use this space provided they vacate the space for those passengers identified in 1 and 2 above.

Customers using wheelchairs have priority in the Courtesy Seating Area. All passengers must vacate these seats when wheelchair users need this space.

4. Passengers Travelling with Strollers

Passengers travelling with a child in a stroller may occupy the Courtesy Seating Area by leaving the child in the stroller, provided the caregiver sets the stroller brakes and holds the stroller in place. If Courtesy Seating Area is not available, or if required to vacate this area, the caregiver:

- may proceed to the rear of the bus, holding the stroller firmly at all times, provided the stroller does not obstruct the aisle or doors.
- may remove the child, collapse the stroller and move to a seat. The stroller can be stored between the seats.

For safety reasons, strollers and bundle buggies MUST be collapsible and cannot block the aisle or doorway.